Associate Members' Newsletter 2026-1

Sharing knowledge strengthens our sector. That is why we are now offering our associate members the opportunity to publish a substantive article twice a year in this newsletter, which is distributed to all members of FORWARD Belgium.
Contributions may relate to, amongst other things, innovations, market trends, relevant regulations, best practices or other developments of interest to our sector.
We look forward to the inspiring insights that our associate members will share with the sector.

The FORWARD Belgium Secretariat

Customaite

Customs & compliance

New in Customaite | Every customs check, in one step
Still switching to a tariff database for every line you declare? You don't have to anymore. **Customaite's new Compliance step** checks commodity codes, import and export controls, supplementary units and preferential origin, all before your data reaches your declaration software. Smart checks also catch mistakes, like a net weight higher than the gross weight or a total that doesn't match quantity × unit price. You look things up less, fix less, and file every declaration with confidence.

Curious how each check works in practice? We'll walk you through real examples.

Discover the Compliance step



Descartes

A clearer view of your forwarding operations

For freight forwarders and customs brokers, shipment management, customs formalities and administration are part of everyday work. Descartes offers software to streamline these processes. It helps you coordinate shipments, handle customs formalities and manage invoicing. This gives your team a clearer view of daily operations. Explore Descartes' solutions for freight forwarders and customs brokers.

Dockflow

The real State of the Union with economist Peter De Keyzer | 3 December 2026

On **Thursday 3 December,** economist **Peter De Keyzer** will deliver **the real State of the Union**: a brief look back at 2026 and what the new era holds for businesses. His keynote speech will be followed by a Q&A and a walking dinner, with time to meet colleagues from the logistics and supply chain sectors. The event will take place in Lounge 1880 at the Bosuil Stadium in Antwerp, starting at 6.30 pm. Members of FORWARD Belgium are welcome to attend **free of charge**. Places are limited and each registration will be confirmed individually.

More info and registration



Logibotics

Technology as a means, not the goal

New AI solutions appear almost daily, and they certainly offer real gains for logistics. Yet a good project does not start with technology, but with the process and the goal you want to achieve. Where the rules are fixed, you often do not need AI at all: RPA performs the same steps identically every time, fully auditable and at a fraction of the cost. The greatest value often lies in the combination: RPA for the fixed steps, an LLM or data model where documents need to be read and interpreted. For LLMs too, it pays to weigh for each (sub)task whether an internally hosted or a public model fits best, considering cost, speed and the sensitivity of your data.

Technology is a means, never the goal; read how we put this into practice at www.logibotics.eu.





On our website, you'll find WARD, FORWARD's digital assistant.
WARD helps members quickly find the right information, documents and answers to frequently asked questions. By digitising processes and making information more accessible, WARD contributes to more efficient and sustainable operations within our sector.
Less searching, fewer emails, less paper — more time for what really matters.
You can use WARD directly via our website. The secretariat *remains available for any further enquiries.*

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